



Reservation Guidelines and disclaimers

1. Note that these guidelines and disclaimers serve as a tool to provide detailed information for customer benefit.
2. Please be sure to read all documents provided to you by Angel Luis Travel in advance of travel. Angel Luis Travel is not responsible for any costs, fees, or inconveniences incurred as a result of customers not reviewing their travel documents as requested or resulting changes due to acts of nature.
3. It is highly recommended that you purchase travel insurance/protection for each vacation that you take. Please be advised that if you elect not to purchase travel insurance that you are subject to non-refundable penalties and fees and possible loss of money that you have paid towards your vacation.
4. It is advised that you verify passport and visa requirements at least 90 days in advance of your departure date. The client is solely responsible for failure to adhere to passport and visa requirements.
5. Please be advised that passports must be valid for at least six months of travel from the client's planned return date.
6. Please be advised that all claims for refunds or damages must be filled within 30 days after the client's return from vacation.
7. It is recommended that you use a credit card for check-in/check-out of all reservations. Should you use a debit card please be advised that additional fees/security deposits may apply.
8. If renting a vehicle, please contact the rental car company 24 hours in advance to re-confirm your reservation and request car type. Rental car companies cannot guarantee specific makes and models.
9. If you have purchased an excursion, please be sure to re-confirm your reservation at least 72 hours in advance.

10. If you have purchased pre-paid transfers, please be sure to re-confirm your reservation at least 72 hours in advance.
11. If you have purchased an airline ticket it is recommended that you check-in your 24 hours in advance using your flight record locator number listed on your electronic travel documents that have been provided to you by your travel planner.
12. Please be advised that there may be fees to enter and exit your vacation destination. Please review your documents and/or contact your travel planner to confirm these details before your departure.
13. Please be advised that if you are traveling internationally that international transaction fees may be applied to your credit/debit card purchases. It is recommended to contact your bank/credit card company in advance to advise them that you are traveling.
14. Please be advised that if you are traveling internationally that international call and data charges may apply. It is recommended that you contact your phone carrier in advance to make arrangements.
15. Please be advised that if you are traveling internationally your destination may be one that has different electrical outlet conventions from that of your home country. It is recommended that you please contact Angel Luis Travel or research electrical settings at least one week in advance of your departure date.
16. It is recommended that you make copies of all credit cards and all forms of ID that you may have while you are on vacation and leave these copies at your home.
17. Clients are advised to check the US State Department's travel advisory website prior to travel.
<https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html>

Clients are also advised to register with the STEP program to be registered and accounted for in the event of an emergency.

The website is: <https://step.state.gov/step>

Clients are advised to check the Centers for Disease Control's website for destination health issues and advisories.

The website is: <https://wwwnc.cdc.gov/travel/destinations/list>

18. If you elect to do tours/excursions or tour the city, you may want to consider carrying a copy of your passport on you and leaving your passport in your hotel room

in the safe.

- 19. It is recommended and important that you schedule a call with Angel Luis Travel one week before your departure date to settle any questions or concerns that you may have pertaining to your vacation.
- 20. Angel Luis Travel is not responsible for events beyond our control such as strikes, natural disasters, or terrorism.
- 21. Angel Luis Travel acts only as an independent sales agent for travel suppliers and wholesalers used to book travel for clients. As such, Angel Luis Travel is not responsible for the acts or omissions of suppliers. Angel Luis Travel has no special knowledge of the financial situation(s) of suppliers and wholesalers.

Full name: _____

Names of all passengers:

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Date of travel: _____

Reservations numbers: _____ | _____ | _____

Signature: _____ Date: _____

ANGEL LUIS TRAVEL (ANGEL LUIS MARTINEZ RODRIGUEZ)
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